



**10<sup>TH</sup>** GLOBAL  
PHARMACEUTICAL  
QUALITY SUMMIT

# NAVIGATING THE NEXT DECADE OF GLOBAL EXCELLENCE

## “Strategies for Achieving Process Excellence”

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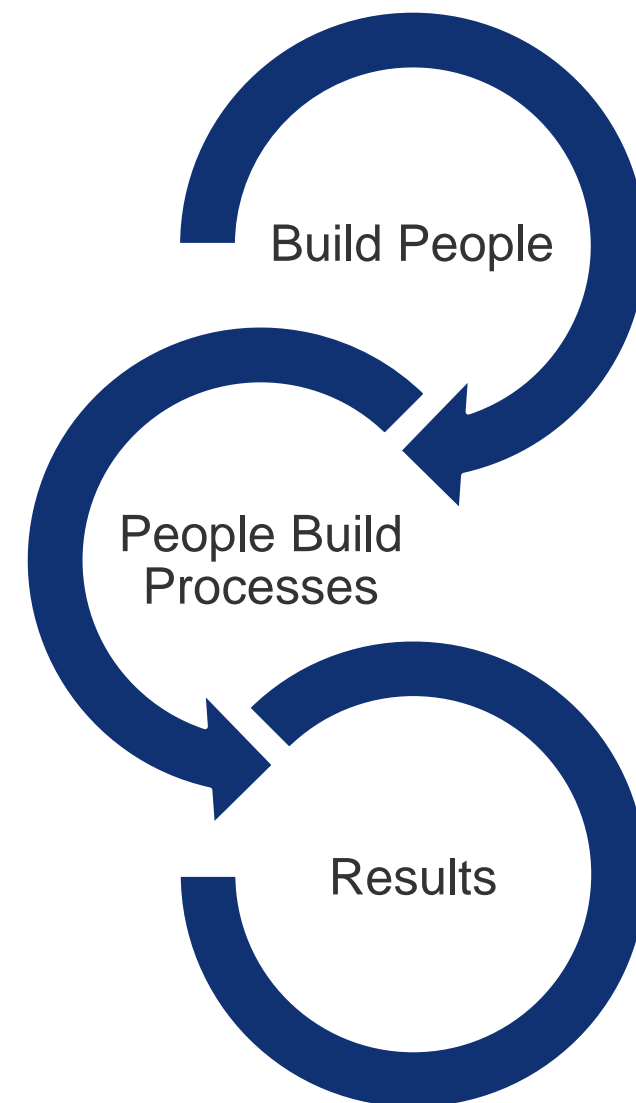
Note:

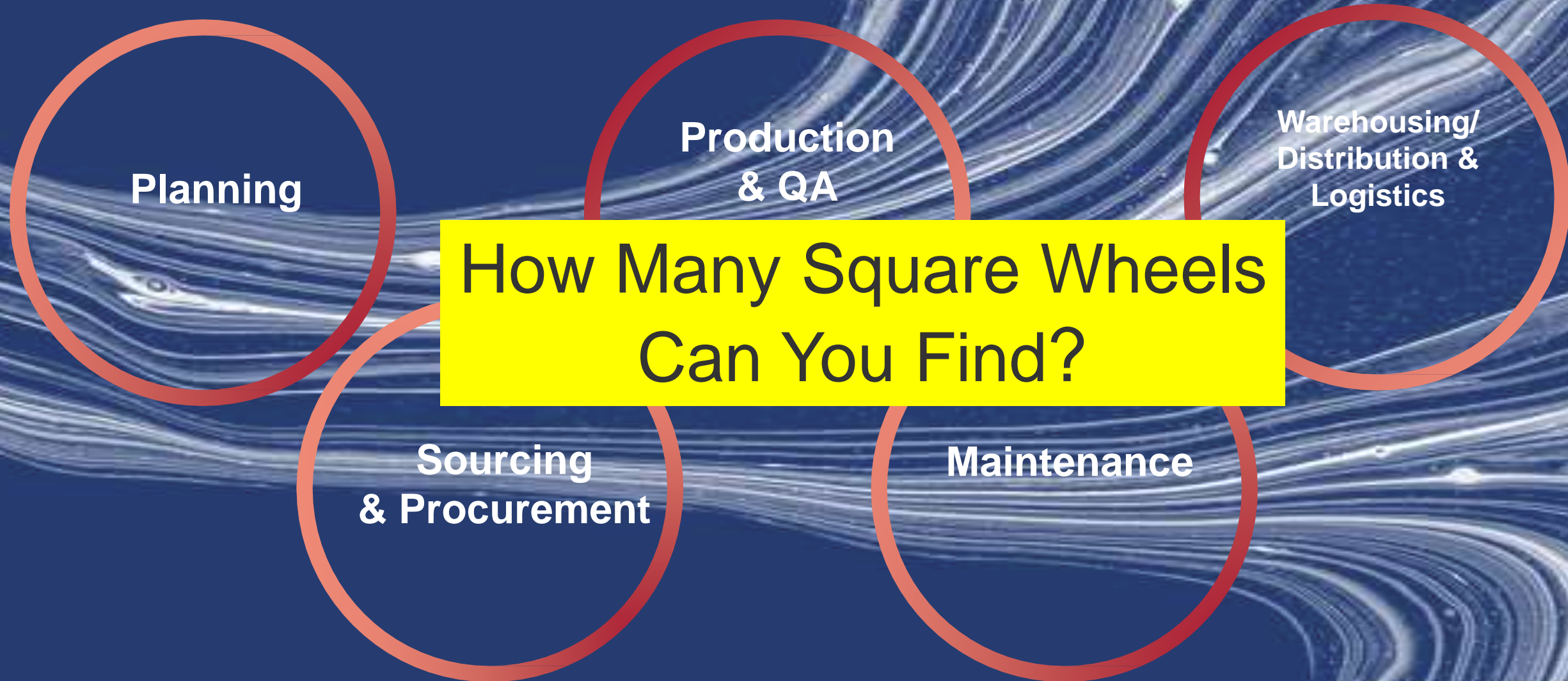
I might add one slide by  
27<sup>th</sup>.

Will carry or email  
refreshed version of PPT  
by 27th

If our **people & processes** are **broken**,

NO vision, **strategy**, pulling & pushing will help!



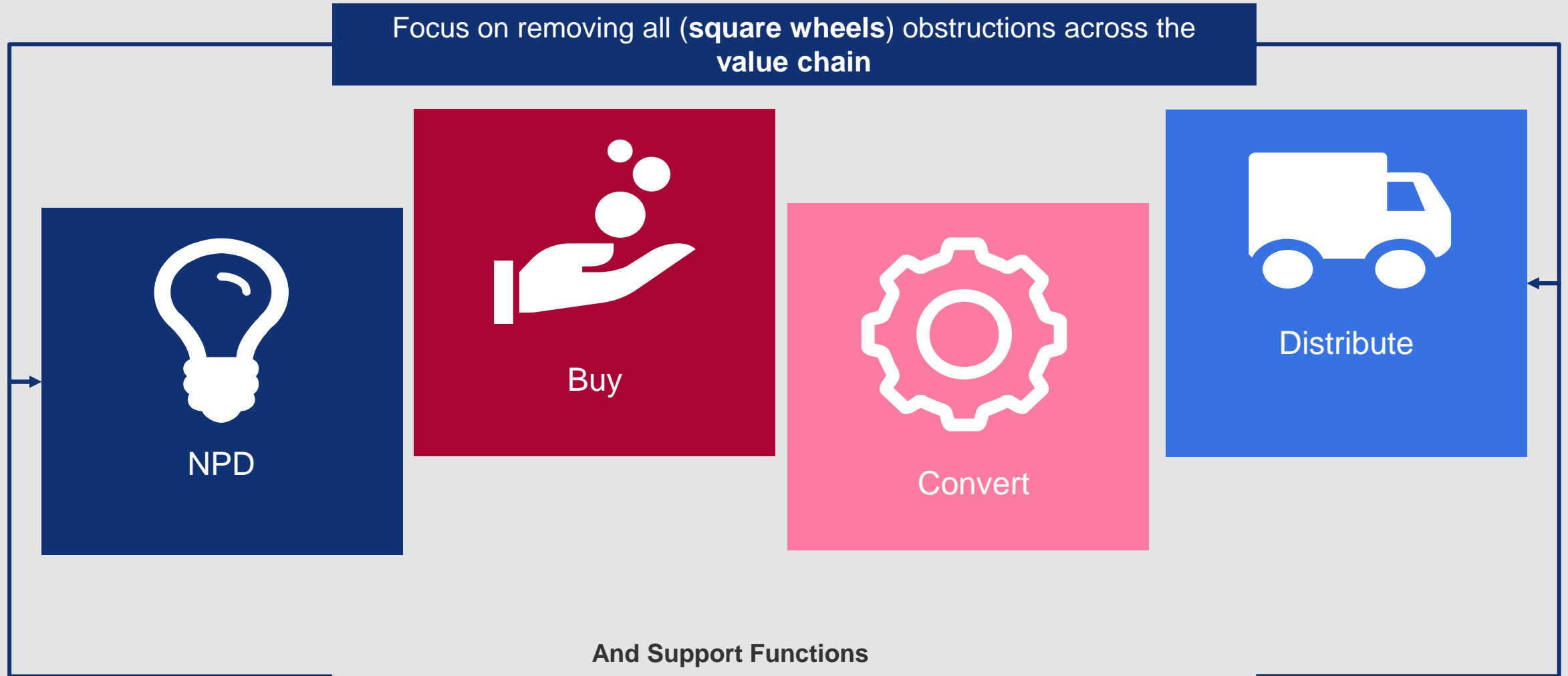


**Square Wheels are;**  
**Poor Processes**

**How to improve?**

# Rule 1

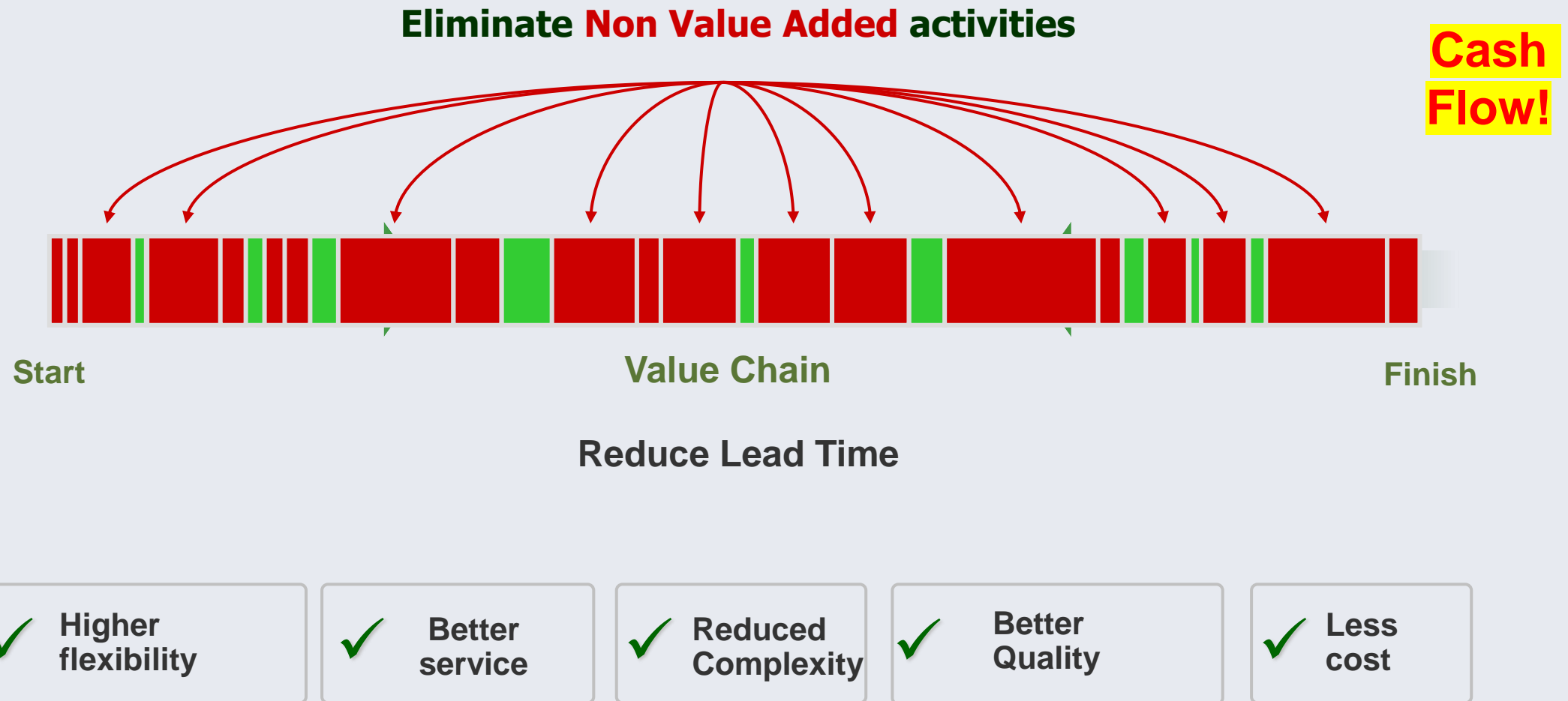
# Improve the whole, not the bits!



# Rule 2



# Good Process = Good F L O W



# Rule 3



**Soil**

**People & Process**



**Seeds**

**Tools/ Technology**

One key to process  
excellence is

Robust Daily Management

## HPT – High Performance Teams



**Operating System**  
**CULTURE >>>>>**



## Most Important For **Process Stability**

(we can design perfect processes,  
Only **Daily Management**  
can keep it stable)

Robust Daily Management

- **Meet Daily**
- **Measure Daily**
- **Improve Daily**



# Thank You

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