

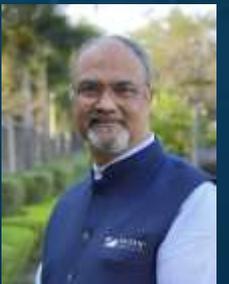


**10TH GLOBAL
PHARMACEUTICAL
QUALITY SUMMIT**

NAVIGATING THE NEXT DECADE OF GLOBAL EXCELLENCE

“Strategies for Achieving Process Excellence”

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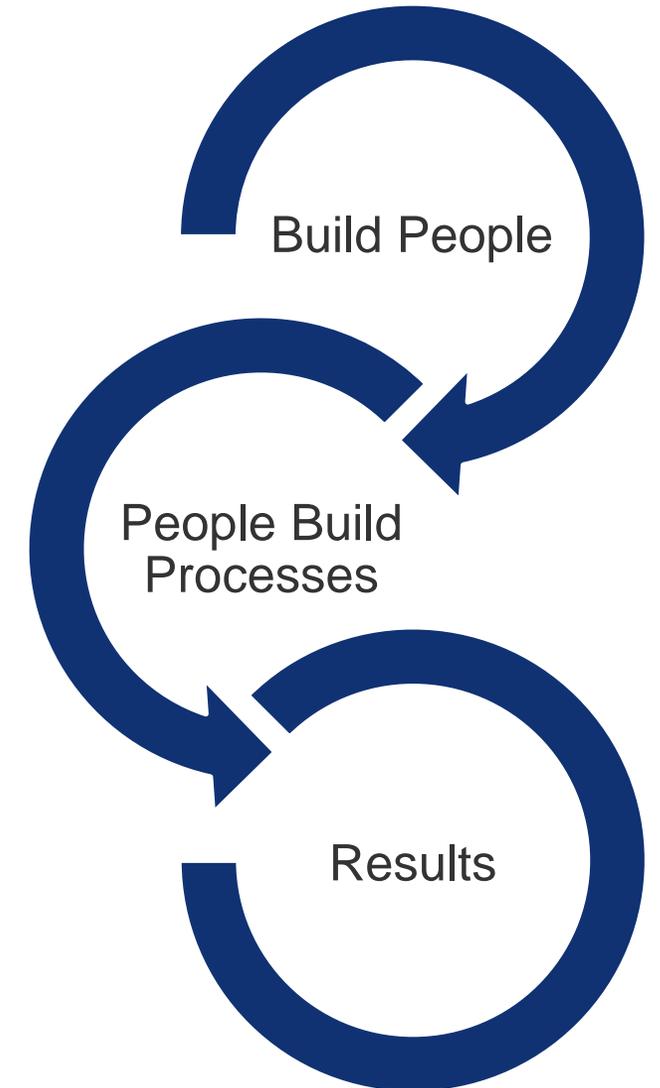
Note:

I might add one slide by
27th.

Will carry or email
refreshed version of PPT
by 27th

If our **people & processes** are **broken**,

NO vision, **strategy**, pulling & pushing will help!



Planning

**Production
& QA**

**Warehousing/
Distribution &
Logistics**

**How Many Square Wheels
Can You Find?**

**Sourcing
& Procurement**

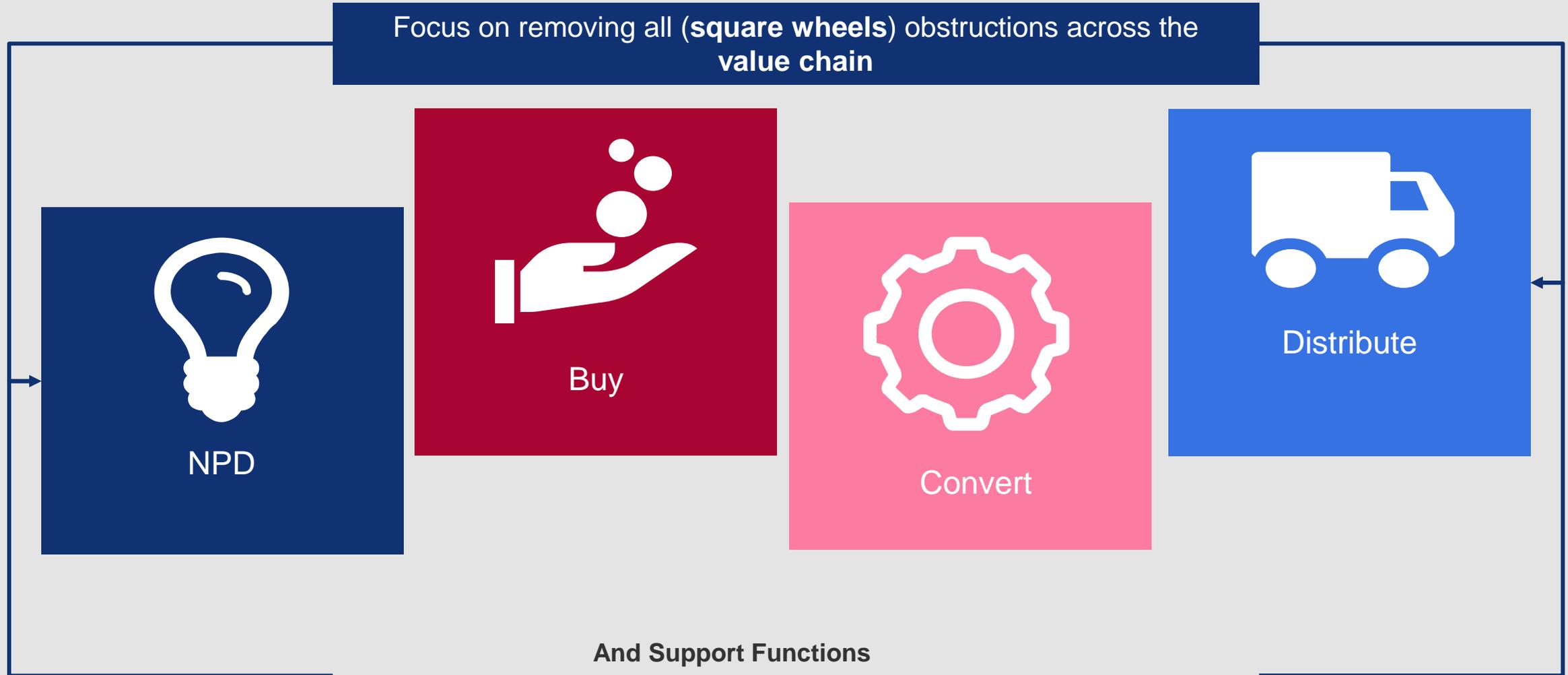
Maintenance

Square Wheels are;
Poor Processes

How to improve?

Rule 1

Improve the whole, not the bits!

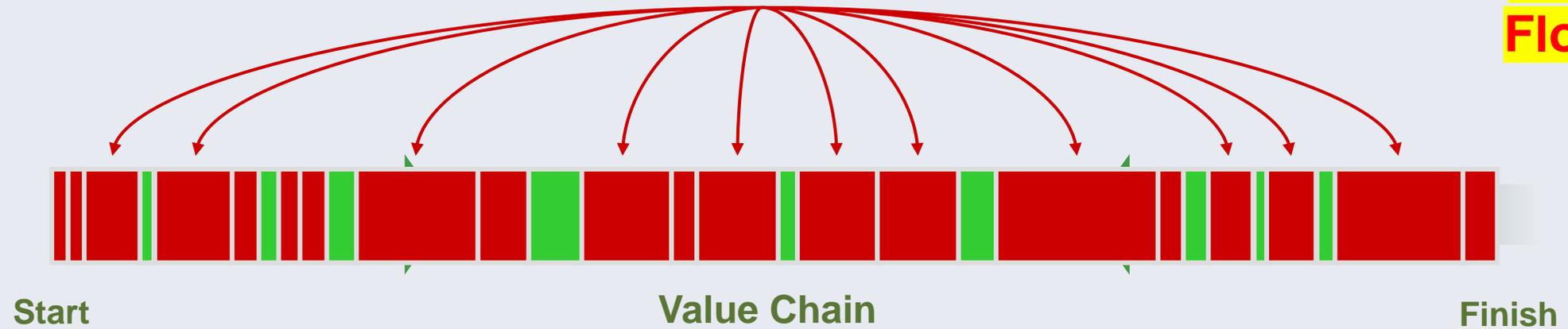


Rule 2

Good Process = Good F L O W

Eliminate Non Value Added activities

**Cash
Flow!**



Reduce Lead Time

- ✓ Higher flexibility
- ✓ Better service
- ✓ Reduced Complexity
- ✓ Better Quality
- ✓ Less cost

Rule 3



Soil

People & Process



Seeds

Tools/ Technology

One key to process
excellence is

Robust Daily Management

HPT – High Performance Teams



**Operating System
CULTURE >>>>>**

DAILY WORK MANAGEMENT
Deployment perspectives from manufacturing & process industry

Standardization Process control Institutionalization

Role Clarity Process Visualization Abnormality Handling

Work Team 1A

Quality Productivity Attendance

20 Keys Skill Versatility Team Commitment

Sub-Working

The image shows a book cover with a green background. Below the title, there are several icons representing management concepts: a person for 'Role Clarity', a factory for 'Standardization', a waveform for 'Process control', a bar chart for 'Institutionalization', a checklist for 'Process Visualization', and a gear with a plus sign for 'Abnormality Handling'. Below the book cover is a dashboard titled 'Work Team 1A' with various charts and data points. At the bottom, five 3D figures are standing in a line, looking at the dashboard.

Most Important For
Process Stability

(we can design perfect processes,
Only **Daily Management**
can keep it stable)

Robust Daily Management

- **Meet Daily**
- **Measure Daily**
- **Improve Daily**



Thank You

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